



Protecting Credit Since 1916
American Financial Services Association

AFSA ANNUAL MEETING

JW Marriott Nashville
Nashville, Tennessee
October 21-23, 2019

PROGRAM PRINTED BY:



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PROGRAM-AT-A-GLANCE

SUNDAY, OCTOBER 20, 2019

4:45 p.m. – 6:00 p.m. AFSA REGISTRATION	STOMPIN' GROUNDS
5:00 p.m. – 6:30 p.m. EARLY ARRIVAL RECEPTION	STOMPIN' GROUNDS
6:30 p.m. – 8:30 p.m. Independents Auto Finance Executives Group Reception/Dinner	KAYNE PRIME STEAKHOUSE

MONDAY, OCTOBER 21, 2019

7:30 a.m. – 6:15 p.m. AFSA REGISTRATION	BALLROOM FOYER
8:00 a.m. – 8:40 a.m. Independent Auto Finance Executives Group Breakfast	SYMPHONY A
8:40 a.m. – 11:00 a.m. Independent Auto Finance Executives Group Meeting	SYMPHONY B
8:30 a.m. – 5:30 p.m. Law Committee Meeting – <i>committee members only</i>	SYMPHONY C
8:30 a.m. – 10:00 a.m. Leadership Development Program Steering Committee	SYMPHONY E
10:00 a.m. – Noon AFSA EF Board of Directors	SYMPHONY E
11:00 a.m. – 11:45 a.m. AFSA Pulse	HARPETH
Noon – 12:30 p.m. AFSA EF Board Lunch	SYMPHONY E
Noon – 12:45 p.m. Vehicle Finance Board/Independent Auto Executives Group Joint Luncheon	GRIFFIN A-B
12:30 p.m. – 2:00 p.m. THE EDGE Advisory Board	SYMPHONY E
12:45 p.m. – 3:00 p.m. Vehicle Finance Division Board	GRIFFIN D
1:00 p.m. – 3:00 p.m. Independents Operations Networking Group	SYMPHONY B
3:15 p.m. – 4:30 p.m. Human Resources Networking Group	EMORY
3:15 p.m. – 5:15 p.m. Executive Committee	SYMPHONY A
3:15 p.m. – 5:15 p.m. Vehicle Commercial Credit Committee	SYMPHONY E
4:30 p.m. – 5:30 p.m. Marketing & Communications Networking Group	HARPETH
5:30 p.m. – 7:30 p.m. WELCOME RECEPTION	POOLSIDE
7:00 p.m. – 8:30 p.m. Law Committee Dinner	OLE RED RESTAURANT
7:00 p.m. – 8:30 p.m. Vehicle Finance Division Board Reception/Dinner	BELLE MEADE 1-2

TUESDAY, OCTOBER 22, 2019

6:30 a.m. – 7:15 a.m. Sunrise 3K Fun Run	MEET IN JW MARRIOTT EVENT LOBBY
7:30 a.m. – 6:30 p.m. AFSA REGISTRATION	BALLROOM FOYER

PROGRAM-AT-A-GLANCE

8:00 a.m. - 8:30 a.m. BREAKFAST	GRIFFIN A-B
8:30 a.m. - 10:00 a.m. OPENING KEYNOTE SESSION	GRIFFIN E-H
10:00 a.m. - 10:15 a.m. REFRESHMENT BREAK	FOYER
10:15 a.m. - 11:15 a.m. GENERAL SESSION: FEDERAL & STATE - WHAT'S AHEAD AFSAPAC UPDATE	GRIFFIN E-H
11:30 a.m. - 3:00 p.m. Law Committee – <i>committee members only</i>	SYMPHONY C
11:30 a.m. - 12:15 p.m. GENERAL SESSION	GRIFFIN E-H
12:15 p.m. - 1:15 p.m. NETWORKING LUNCHEON	GRIFFIN A-D
1:00 p.m. - 2:45 p.m. AFSA Board of Directors	SYMPHONY A-B
1:30 p.m. - 2:15 p.m. BREAKOUT SESSION: GENERATION Z: YOUR FUTURE AND HOW TO REACH THEM	SYMPHONY D
1:30 p.m. - 3:00 p.m. Vehicle Credit Risk Committee	SYMPHONY F
3:00 p.m. - 4:00 p.m. EDUCATION SESSION: DEBT COLLECTION	SYMPHONY D
3:00 p.m. - 4:00 p.m. Business Partner Board	HARPETH
4:15 p.m. - 6:00 p.m. Women's Leadership Council	BELLE MEADE
6:00 p.m. - 8:00 p.m. "NASH BASH" DINNER PARTY	GRIFFIN E-H

WEDNESDAY, OCTOBER 23, 2019

7:45 a.m. - 2:00 p.m. AFSA REGISTRATION	BALLROOM FOYER
8:00 a.m. - 9:30 a.m. GENERAL SESSION/BREAKFAST	GRIFFIN E-H
9:30 a.m. - Noon State Government Affairs Committee	SYMPHONY C-D
9:45 a.m. - 10:30 a.m. COMPLIANCE SESSION: BUSINESS PROCESS AUTOMATION	GRIFFIN D
9:45 a.m. - 10:30 a.m. BREAKOUT SESSION: THE HIGH COST OF IMPOSTER SYNDROME IN ORGANIZATIONS	GRIFFIN A-B
10:30 a.m. - 10:45 a.m. REFRESHMENT BREAK	FOYER
10:45 a.m. - 11:45 a.m. COMPLIANCE SESSION: DATA MANAGEMENT FOR BUSINESS OPERATIONS	GRIFFIN A-B
12:00 p.m. - 1:30 p.m. LUNCHEON AND SPEAKER	GRIFFIN E-H
1:45 p.m. - 3:00 p.m. COMPLIANCE SPEEDSMARTS	SYMPHONY A-B
3:00 p.m. - 5:00 p.m. ORCC Meeting	GRIFFIN F-H
5:00 p.m. - 6:00 p.m. ORCC Reception	EMORY